

Urinary Retention Toolkit: Resources and Strategies to Reduce Catheter-Associated Complications in Long-Term Care Facilities

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Capstone Project and Field Experience Presentation

Trotter Hall 112

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Presentation Overview

- Introduction
 - Field experience overview
 - Urinary retention in Long-term care (LTC)
- Management practices and challenges
 - Indwelling catheters
 - Intermittent catheters
 - Alternative management practices
- Establishment of toolkit
- Conclusions

Definitions

- KDHE: Kansas Department of Health and Environment
- HAI: Healthcare-associated Infection
- KFMC: Kansas Foundation for Medical Care
- UR: Urinary Retention
- LTCF: Long-Term Care Facility
- CAUTI: Catheter-Associated Urinary Tract Infection

Field Experience Overview



Kansas Department of Health and Environment

- Bureau of Epidemiology and Public Health Informatics (BEPHI)
- HAI program
 - Directed by Joseph Scaletta
 - Created in 2009
 - Monitors HAIs throughout Kansas



Kansas Foundation for Medical Care

- Not-for-profit organization
- *“Leading innovation to improve the quality, effectiveness and safety of healthcare”*
- Brenda Groves



Field Experience Objectives

- Develop resources relating to urinary retention and strategies to reduce urinary tract infections and catheter use for LTCFs
- Distribute toolkit to over 300 LTCFs in Kansas
- Present project at a Kansas Healthcare-Associated Infections Advisory Group Meeting

Field Experience Activities

- CDC - Zika virus national briefing call
- Numerous webinars focusing on infection prevention and control
- *Clostridium difficile* coaching calls
- Kansas Quality Improvement Partnership (KQIP) quarterly meeting
- Kansas Hospital Association (KHA) Infection Prevention (IP) conference in Wichita
- Epidemiology and Laboratory Capacity
- Presented toolkit at the Kansas Healthcare-Associated Infections Advisory Group meeting
- Patient notification for an infection prevention breach concerning flexible endoscope in an ambulatory surgical center

Overview of Long-Term Care

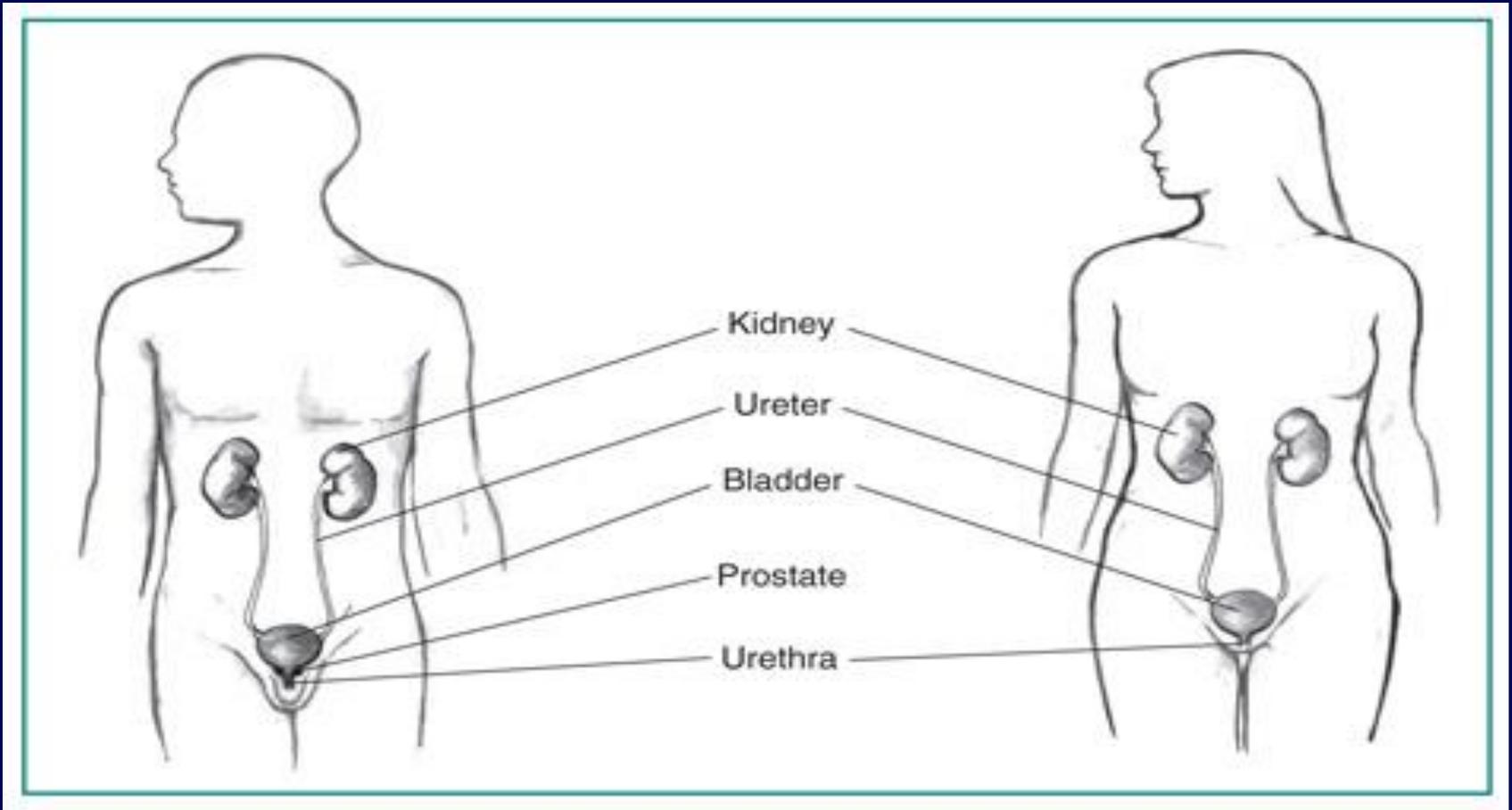


Long-Term Care

- Provide a residence to the elderly, disabled, and cognitively impaired
- Approximately 1.5 million older adults¹
- 1-3 million infections annually²
- Limited financial resources
- Lack of current technology
- High turnover rates in staff members

Overview of Urinary Retention

The Urinary Tract



What is Urinary Retention?

- Inability to voluntarily and completely void urine
- Common condition of both sexes
- Prevalent in aging populations
 - Men > 70 have a 10% increased risk
 - Men > 80 have a 30% increased risk ⁴

Complications of UR

- Inability to urinate
- Frequent urination
- Pain or discomfort of the lower abdomen
- Weakening of the detrusor muscle of the bladder

Causes of UR

An individual may suffer from UR due to the following:

- Obstruction that can occur both intrinsically or extrinsically
- Infectious or inflammatory disease processes
- Being on certain medications
- Suffering from neurogenic bladder
- Experiencing trauma to the urethra or bladder⁴

Urinary Retention Management Practices

Catheters

- Most common management practice for UR
- Pose severe health complications for residents
 - CAUTIs
 - Trauma to the urethra or bladder
 - Catheter blockage and subsequent urine reflux
 - Impaired mobility
 - Psycho-social impacts on quality of life

Indwelling Urethral Catheters

- Long term catheters
- Most common in LTCF residents
 - 5-10% of residents have an indwelling catheter⁵
- Can cause an array of health issues in LTC residents
 - CAUTIs



CAUTIs

- CAUTIs are the most common adverse event associated with indwelling urethral catheters
- Indwelling catheters result in over 1 million CAUTIs annually⁸
- Financial impact on LTCF
 - Each episode costs approximately \$600
 - Subsequent infections also costly⁹

Intermittent Urinary Catheters

- Insertion and removal of a catheter several times a day to void the bladder
- Preferred method of catheterization
- Complications include:
 - Urethritis
 - Urethral bleeding
 - Creation of a false passage¹⁰

Alternative Management Practices for Urinary Retention

Bladder Scanners & Intermittent Catheters

- Used to measure post-voidal residual (PVR) volume
- Non-invasive machine
- Decrease residents risk of infections or trauma
- LTCF may lack financial resources to purchase machine



Scheduled Toileting & Bladder Retraining

- “A behavioral technique that calls for scheduled toileting at regular intervals”¹³
- Developed after a three day toileting trial
- Helps to maintain bladder integrity
- Bladder retraining is also a behavioral technique
- Requires adequate personnel

Comparison

Management type	Advantages	Disadvantages
Catheters	<ul style="list-style-type: none">-Effective way to empty bladder for immobile residents	<ul style="list-style-type: none">-Infections-Urethral damage-Alters residents quality of life
Bladders scanners/Intermittent catheters	<ul style="list-style-type: none">-Non-invasive-early removal of indwelling catheter-Decreased risk of CAUTIs	<ul style="list-style-type: none">-Cost prohibitive-Altered readings-Some complications related to catheters
Scheduled toileting plan	<ul style="list-style-type: none">-Voiding at regular intervals-Prevents bladder damage-Individualized program-No risk of catheter complications	<ul style="list-style-type: none">-Requires adequate personnel-Residents must maintain voiding diary

Urinary Retention Toolkit

URINARY RETENTION TOOLKIT

Resources and Strategies to Reduce Catheter-Associated Complications in Long-Term Care Facilities



Establishment of a Toolkit

- Developed as a collaborative effort between the KDHE and the KFMC



Why a Toolkit?

- Recognize the health and economic issues with commonly used UR management practices such as indwelling catheters
- To provide resources and strategies for alternative UR management options
- Demonstrate how alternative management can be beneficial

Toolkit Learning Objectives

- Define the term UR
- Identify causes of UR
- Identify how UR is managed in LTCFs
- Describe why indwelling catheters are a health hazard in LTCFs
- Identify and describe alternative management practices for UR in LTCFs

Toolkit Content

- Section 1: Introduction to UR
 - Background information
 - Bladder physiology
 - Epidemiology of UR
 - Causes of UR

Toolkit Content

- Section 2: Assessing for UR
- Follows nursing assessment steps
 1. Assessment
 2. Diagnosis
 3. Plan
 4. Implementation
 5. Evaluation

Toolkit Content

- Section 3: UR Management Practices
- Indications for use, complications, and benefits of each of the following are discussed
 - Indwelling catheters
 - Intermittent catheters
 - Bladders scanners and Intermittent catheters
 - Scheduled toileting and bladder retraining
 - Small section on bladder massages and the benefits

SBAR Communication Form and Progress Note



Before Calling MD / NP / PA:

- Evaluate the Resident:** Complete relevant aspects of the SBAR form below
- Check Vital Signs:** BP, pulse, and/or apical heart rate, temperature, respiratory rate, oximetry, and finger stick glucose, if indicated
- Review Record:** Recent progress notes, labs, orders
- Review an INTERACT Care Path or Acute Change in Condition File Card,** if indicated
- Have Relevant Information Available when Reporting**
(i.e. medical record, vital signs, advance directives such as DNR and other care limiting orders, allergies, medication list)

SITUATION

The change in condition, symptoms, or signs I am calling about is/are _____

This started on ____/____/____ Since this started has it gotten: Worse Better Stayed the same

Things that make the condition or symptom **worse** are _____

Things that make the condition or symptom **better** are _____

This condition, symptom, or sign has occurred before: Yes No

Treatment for last episode *(if applicable)* _____

Other relevant information _____

BACKGROUND

Resident Description

This resident is in the NH for: Post-Acute Care Long-Term Care

Primary diagnoses _____

Other pertinent history *(e.g. medical diagnosis of CHF, DM, COPD)* _____

Medication Alerts

Changes in the last week *(describe below)* Resident is on warfarin/coumadin: Result of last INR _____ Date ____/____/____

Allergies _____

Vital Signs

BP _____ Pulse _____ Apical HR _____ RR _____ Temp _____ Weight _____ lbs *(date ____/____/____)*

For CHF, edema, or weight loss: last weight before the current one was _____ on ____/____/____

Oximetry % _____ on room air on O2 *(liters/minute)* _____

Residents Name _____

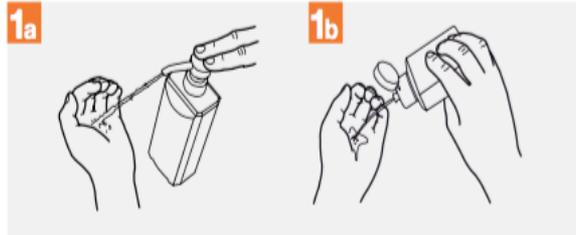
(continued)

Toolkit Content

- SBAR – Situation, Background, Assessment, Recommendations
- Communication with physicians

RUB HANDS FOR HAND HYGIENE! WASH HANDS WHEN VISIBLY SOILED

⌚ Duration of the entire procedure: 20-30 seconds



Apply a palmful of the product in a cupped hand, covering all surfaces;



Rub hands palm to palm;



Right palm over left dorsum with interlaced fingers and vice versa;



Palm to palm with fingers interlaced;



Backs of fingers to opposing palms with fingers interlocked;



Rotational rubbing of left thumb clasped in right palm and vice versa;



Rotational rubbing, backwards and forwards with clasped fingers of right hand in left palm and vice versa;



Once dry, your hands are safe.

Toolkit Content

- World Health Organization Hand Hygiene

Toolkit Content

Urinary Retention: A General Overview of the Condition and Causes

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Urinary Retention: Assessment and Treatment in Long-Term Care Facilities

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Urinary Retention Management Practices

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Urinary Retention: Resident Education

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What's Your Number?

Understanding the Long-Stay, Low-Risk Residents Who Lose Control of their Bowel or Bladder Quality Measure

Krystal Hays, RN, MSN, RAC-CT

CIMRO of Nebraska

Great Plains Quality Innovation Network

Quality Improvement Advisor



What's Your Number?

Understanding the Long-Stay Catheter Inserted/Left in Bladder Quality Measure

Krystal Hays, RN, MSN, RAC-CT

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Toolkit Content

- Educational resources for healthcare providers
- Information on filling out Medical Data Sheets

Toolkit Content

Jeopardy

Urinary Retention

Causes of Urinary Retention	Assessment Process	Management Practices	Catheter Complications	Random
<u>10</u>	<u>10</u>	<u>10</u>	<u>10</u>	<u>10</u>
<u>20</u>	<u>20</u>	<u>20</u>	<u>20</u>	<u>20</u>
<u>30</u>	<u>30</u>	<u>30</u>	<u>30</u>	<u>30</u>
<u>40</u>	<u>40</u>	<u>40</u>	<u>40</u>	<u>40</u>
<u>50</u>	<u>50</u>	<u>50</u>	<u>50</u>	<u>50</u>

Core Competencies

- **Pathogens/Pathogenic mechanisms**
 - Infectious organisms causing urinary tract infections
- **Immunology/Host response**
 - Aging adults have weakened immune systems
 - More susceptible to disease
- **Environmental influences**
 - Characteristics of LTCFs lead to increase rates of infection
- **Disease surveillance**
 - National Healthcare Safety Network (NHSN)
 - Kansas does not have a mandate to report HAIs
- **Effective communication**
 - Toolkit is an effective communication tool
 - Identifies issue of infections related to catheter use in LTCFs
 - Provides resources to individuals working in healthcare

Conclusions

- CAUTIs are a major public health issue
- Toolkit provides resources and strategies to reduce catheter use in LTCFs; therefore reducing catheter-associated complications
- Ultimate goal is to improve resident health and quality of living in LTCFs

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Questions?

