

A COMPARATIVE STUDY OF THREE READIBILITY METHODS
IN AN INTERGROUP COMMUNICATION SITUATION

by

SANDRA B. ERNST

B.J., University of Missouri, 1965

3735

A MASTER'S THESIS

submitted in partial fulfillment of the

requirements for the degree


MASTER OF SCIENCE

Department of Technical Journalism

KANSAS STATE UNIVERSITY
Manhattan, Kansas

1970

Approved by:


Major Professor

LD
2668
T4
19110
E75
0.2

CONTENTS

INTRODUCTION	1
CHAPTER I. SURVEY OF PROBLEM AREA	3
Intergroup Relations (3)--Communication (9)--Language Factors (14) --Intergroup Communication (18)--City Planners (25)--Research Questions (26)	
CHAPTER II. RESEARCH DESIGN	28
Hypotheses (28)--Research Methods (29)--Sample (32)--Limitations of Method (33)	
CHAPTER III. FINDINGS	35
Reading Ease Formula Comparisons (35)--"Cloze" Procedure Comparisons (43)--Group Comparisons (48)--Summary of Hypothesis (52)	
CHAPTER IV. CONCLUSIONS AND IMPLICATIONS	55
Conclusions (55)--Limitations and Further Research (56)--Implications (57)	
FOOTNOTES	62
APPENDIX	67
City Planning Exam Question (68)--In-Group Analysis: Pilot Study (70) --In-Group Analysis: Instructions to the Coder (88)--In-Group Analysis: Original Code Sheet (92)--In-Group Analysis: Revised Code Sheet (94) --"Blanked" Messages used in the "Cloze" Tests (96)	
BIBLIOGRAPHY	101

ILLEGIBLE DOCUMENT

**THE FOLLOWING
DOCUMENT(S) IS OF
POOR LEGIBILITY IN
THE ORIGINAL**

**THIS IS THE BEST
COPY AVAILABLE**

**THIS BOOK
CONTAINS
NUMEROUS PAGES
WITH DIAGRAMS
THAT ARE CROOKED
COMPARED TO THE
REST OF THE
INFORMATION ON
THE PAGE.**

**THIS IS AS
RECEIVED FROM
CUSTOMER.**

LIST OF FIGURES

Figure	Page
1. A Communication Model	10
2. Description of high-low scores	46
3. Cloze completion averages	47
4. Cloze completion by roles	48
5. Cloze completion by educational level	49
6. Point system for In-Group scoring	74
7. Student In-Group scores from pilot study	75
8. Media In-Group scores from pilot study	76
9. Inter-coder agreement percentages	76
10. Revised point system for In-Group scoring	80
11. Weighting system for "use" category	81
12. Revised inter-coder agreement percentages	83
13. Media Fog and In-Group scores	85
14. Comparison of media Fog scores	86

LIST OF PLATES

Plate	Page
I. Student Fog and In-Group Scores	37
II. Fog Count: Students and Magazines	40
III. In-Group Scores: Students and Magazines	42
IV. Student Planners' High-Low Pattern	45
V. Average Cloze Scores	51